



MEMBER FACT SHEET

Transferring from another health fund?

We make transferring to GU Health easy.

If you transfer to GU Health from another registered Australian health fund within 60 days of leaving, you'll be covered immediately for all treatments, as long as you've already served waiting periods with your previous health fund on an equivalent level of cover.

For services not covered under your previous plan, you may be required to serve the required waiting periods.

We'll save you time!

If you give us authority we will contact your previous fund to obtain a Transfer Certificate confirming your previous level of cover so we can apply any waiting period waivers to your membership.

Please keep in mind that your Transfer Certificate is also important to confirm your Lifetime Health Cover (LHC) loading status.

If you've already cancelled your cover...

If you choose to cancel your cover directly with your current health fund, they will issue you with a Transfer Certificate. Please ensure you provide us with the Transfer Certificate as soon as possible to help us apply the correct LHC loading (if any) and waiting period waivers. ●

Contact your existing health fund to cancel your membership with them, and remember to stop any direct debit deductions you may have.



Please make sure you read the *Your Membership Guidelines* booklet in conjunction with *Your Cover at a Glance* and *Your Plan Information*, which you would have received in your *GU Health Welcome Pack*.



For further information about your GU Health cover or any queries relating to this document, please contact your GU Health Member Relations Team on **1800 249 966** or email corporate@guhealth.com.au

Updated September 2017. The information contained within this document is current from the publication date and is subject to change. If you're planning a treatment for which you anticipate a benefit from GU Health, contact us in advance to confirm your benefit entitlement.

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