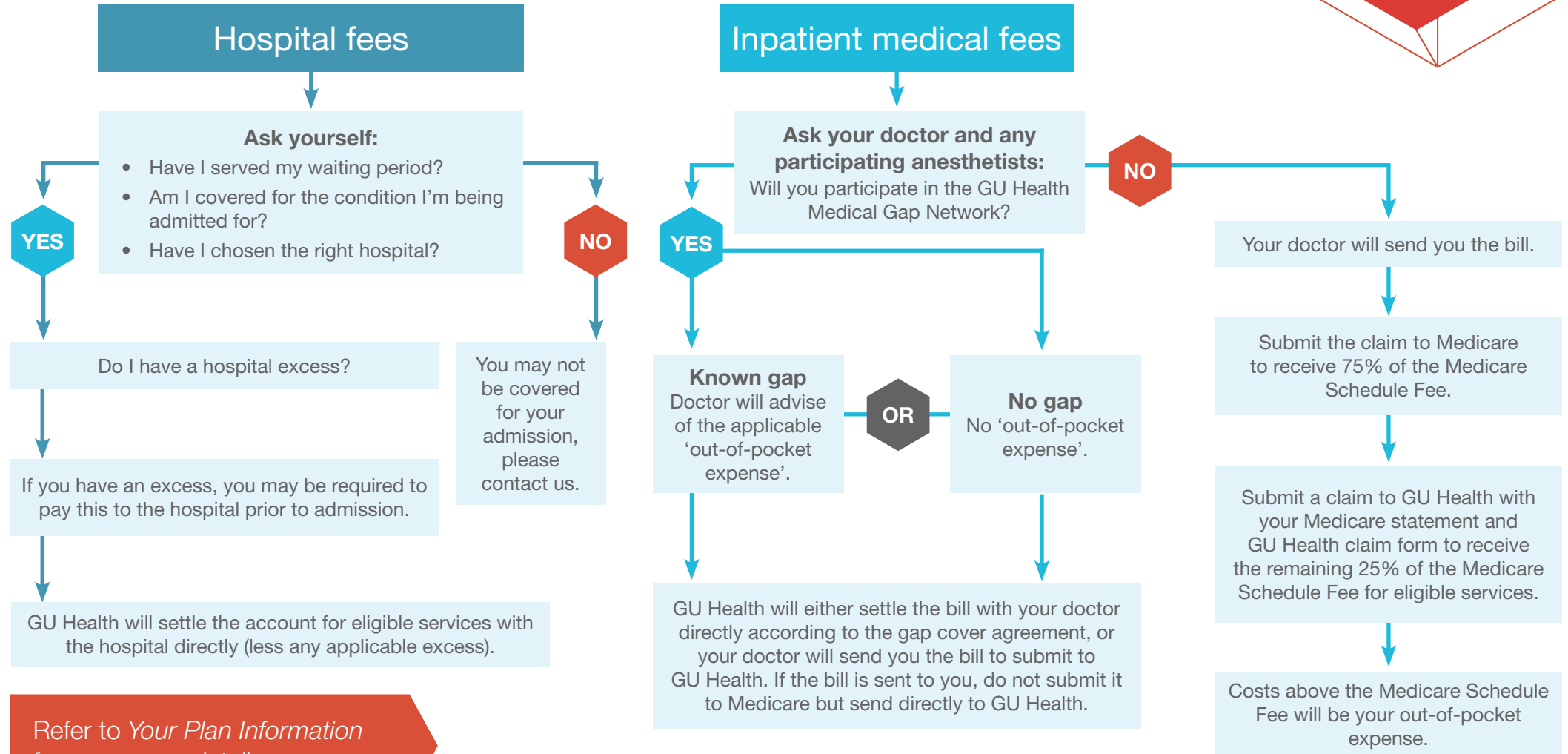


Are you going to **HOSPITAL?**



What to do if you're planning to be admitted to hospital as an inpatient.



Refer to *Your Plan Information* for your cover details.

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Before going to hospital: **YOUR CHECKLIST**

- Call us to discuss your cover including any waiting periods, exclusions, restrictions or excess.
- Talk to your GP about selecting an appropriate specialist.
- Talk to your specialist about your condition, treatment options and any out-of-pocket expenses and obtain any relevant Medical Benefits Scheme (MBS) item numbers and Informed Financial Consent.
- Learn about the GU Health Medical Gap Network, designed to reduce or eliminate your out-of-pocket medical expenses, and ask your specialist and any other health professionals associated with your in-hospital treatment if they'll participate.
- Make sure that you understand the anaesthetist's charges and the charges of any other health professionals associated with your in-hospital treatment.
- Mention our Home support services and programs to your specialist, as it could be considered as an option for your after-care.
- Choose your hospital – selecting one of GU Health's partner private hospitals or day facilities can reduce your out-of-pocket hospital expenses.
- Contact the hospital to see if you'll have to pay your excess before you're admitted.
- Ask your hospital about any fixed fees they may have.
- Prepare for your stay by deciding what to take and following any preparation instructions from your doctor.
- Have your GU Health Member Card ready to take with you to the hospital. ●

We're here to help

For full details of your benefits and membership entitlements, please refer to *Your Plan Information* and *Your Membership Guidelines*.

For more information, please call your Member Relations Team on **1800 249 966** between 8.30am and 5pm (AEST) Monday to Friday, or email: corporate@guhealth.com.au.

Updated September 2018. The information contained within this document is current from the publication date and is subject to change. If you're planning a treatment for which you anticipate a benefit from GU Health, contact us in advance to confirm your benefit entitlement.

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