



## Introducing Honeysuckle Health as nib's new agent for provider agreements

From 1 October 2020 nib appointed Honeysuckle Health to act as its agent in relation to nib's Hospital, Medical and Ancillary agreements including the GU Health Medical Gap scheme. Honeysuckle Health is a specialist healthcare data science and services company set up by nib, in partnership with Cigna Corporation (Cigna), in late 2019.

Under the new arrangement, Honeysuckle Health will represent nib as its agent to manage all of nib's existing hospital, medical and ancillary agreements as well as negotiate future agreements and funding models.

### When to contact Honeysuckle Health

For enquires related to your agreement and registration, please contact **Honeysuckle Health's Support Team**

**Phone:** 1800 411 633 (Mon - Fri: 9am – 5pm AEST/AEDT)

**Email:** [providers@honeysucklehealth.com.au](mailto:providers@honeysucklehealth.com.au)

### When to contact nib

For all enquiries related to claims (including remittance advice), please contact **nib's Provider Relations Team**

**Phone:** 1300 853 530 (Mon - Fri: 9am – 5pm AEST/AEDT)

**Email:** [providers@nib.com.au](mailto:providers@nib.com.au)

### About Honeysuckle Health

Founded in December 2019, Honeysuckle Health is a joint venture between nib and Cigna Corporation (Cigna), a leading international healthcare provider. Its purpose is to deliver better health outcomes for customers and communities through the effective, evidence-based, delivery of healthcare. You can read more about the joint venture [here](#) or visit Honeysuckle Health's website [here](#).

By engaging customers, medical practitioners, payers and healthcare providers in the provision of innovative healthcare services and programs, Honeysuckle Health aims to play a leading role in Australia's healthcare system.