



MEMBER FAQs

2019/2020 Private Health Insurance Tax Statements – Frequently Asked Questions

1. Why do I need my Private Health Insurance Tax Statement?

You'll need your tax statement when completing your tax return to:

- Claim the Australian Government Rebate on Private Health Insurance, if your household income entitles you to a rebate in line with income testing thresholds, and you haven't already claimed it as an up-front reduction in your health insurance contributions.
- Enable the Australian Taxation Office (ATO) to make any adjustments necessary if the amount of rebate you've claimed as an up-front reduction doesn't correspond with the amount of rebate you're entitled to (which could result in a credit or a liability).
- Apply for an exemption from the Medicare Levy Surcharge (MLS) if you and all your dependants held an appropriate level of hospital cover during the year.

All eligible GU Health policyholders and their partners who are covered under one of our Complying Health Insurance Products [CHIP] will receive a tax statement each financial year.

See section 16 for more information.

2. How do I get my tax statement information?

You can find a copy of your 2019/2020 tax statement in your Online Member Services area at: guhealth.com.au from 15 July 2020.

We are no longer required to automatically send this statement to you because this information is available when you select the pre-fill option if you complete your tax return online. Your tax agent can also access this information if they assist you with completing your tax return.

You can view your online tax details via myTax, accessed through your **myGov** account. This is a secure way to access government

services with a single login and password. If your policy details have not been pre-filled on your tax return, please download your statement via **Online Member Services**.

We can also email your statement to you if we have your email details. Please go to Online Member Services and ensure we have your current email address.

If you don't have an email address associated with your membership, phone our Member Relations Team on **1800 249 966** between 8.30am and 5pm (AEST) Monday to Friday to ensure we have your email address.

If GU Health has been notified that a member has passed away, Private Health Insurance Tax Statements for these deceased members will be mailed to their estate.

Please note we are only sending Private Health Insurance Tax Statements by email during the COVID-19 pandemic.

3. What's the Health Fund ID requested in my TaxPack?

If you still prefer to fill out your tax details on a paper form, in your TaxPack you'll be asked for a Health Fund ID. GU Health's Health Fund ID is **FAI**. This ID will be shown on your Private Health Insurance Tax Statement in the column marked '**B**'.

If you were a member of another fund at any time between 1 July 2019 and 30 June 2020, you should receive a tax statement from that fund containing the details of that Health Fund's ID.

4. Which parts do I need to complete my tax return?

To help you complete your tax return, we've made sure the information you need from your tax statement, such as your rebate or days without hospital cover, have the same alphabetical labels as the 2020 TaxPack. You'll also find your tax information when

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7. What if I make changes to my cover, which are backdated to the previous financial year?

If any retrospective changes are made on your plan that affect the financial status of your membership and/or affect the level of rebate you've claimed under the membership, an amended statement will be issued.

Affected members will be sent an Amended Tax Statement/s in the mail by 8 April and 8 October each year.

GU Health will notify the ATO of these changes; however, please keep in mind that it's your responsibility to let the ATO know of the new tax statement and discuss any potential impact with your registered tax agent.

8. Why aren't all my family members shown on the tax statement?

Your Private Health Insurance Tax Statement will list the adult beneficiaries but won't include any student or child dependants covered under the membership.

If your dependants are covered under your membership please ensure you declare this when lodging your tax return, as the Medicare Levy Surcharge may apply if appropriate cover is not held by you and all your dependants.

Please note that tax statements provided by GU Health are aligned with the ATO guidelines.

9. I lost my tax statement, how can I obtain another one? If you've lost your tax statement, you can obtain another one by:

- Accessing Online Member Services at: guhealth.com.au. This financial year's tax statement will be available online from 15 July 2020. Statements from previous financial year/s are already available online.
- Contacting us by email: corporate@guhealth.com or call **1800 249 966**.

10. I prepaid my contributions. Will this be shown on my tax statement?

If your membership was paid in advance, prior to 1 July 2019, and no contribution amounts were received in the 2019/2020 financial year, the amount on the 2019/2020 statement will be shown as '0'.

11. Do I need a Tax Claims Statement for the 2019/2020 financial year?

You no longer need a Tax Claims Statement because this tax offset has been phased out. The 2018/2019 income year was the final year this offset could be claimed. Legislation passed in 2014 abolished this offset from 1 July 2019.

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you select the pre-fill option if you complete your tax return online. Your tax agent can also access this information if they assist you with completing your tax return.

You can view your online tax details via myTax which you access through **myGov**. **myGov** is a secure way to access government services online with one login and one password.

5. Why are my partner and I receiving separate tax statements?

If you're on a family membership, a separate statement will be issued to both you and your partner. This will reflect your share of the contribution paid to GU Health that's eligible for rebate and the rebate you've received (**please refer to the income thresholds table in section 13**). This is because income testing of the Australian Government Rebate on Private Health Insurance requires that the ATO assess each tax payer's rebate entitlement and each adult will need to know their individual contribution amount for their share of the plan, as well as their share of the rebate received.

6. I have separated from my partner (who is/was the policyholder on my GU Health membership). How do I obtain my tax statement?

Please ensure GU Health has your current details. Contact your Member Relations Team on **1800 249 966** to register your change of address. We'll need to verify your details before updating your membership, so in addition to your new address please remember to provide us with your full name, date of birth, membership number and the GU Health policyholder's name.



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12. I've received a Lifetime Health Cover Statement that doesn't list my whole family, are they still covered?

Lifetime Health Cover (LHC) is only applicable to individuals who do not hold hospital cover after 1 July following their 31st birthday. The statement shows who may or may not attract an age-based percentage loading on their hospital cover contribution.

Therefore the LHC Statement only needs to list the policyholder and their partner (if over 31), and not their dependants.

GU Health will only be sending LHC Statements to members who have incurred a LHC loading or used any of their permitted 1,094 days without hospital cover allowed under the Private Health Insurance legislation.

Income testing of the Australian Government Rebate on Private Health Insurance

The ATO will assess the private health insurance rebate amount you're entitled to once you lodge your tax return. This will be based on your age and household income, and the assessment will result in either a refund, a liability or a neutral position (that is, neither a refund nor a liability). More information is available on the ATO website: ato.gov.au/privatehealthinsurance

In 2019/2020 the Australian Government Rebate is income tested against the income thresholds set out in the table below:

Income thresholds effective from 1 April 2019 to 30 June 2021

| | Base Tier | Tier 1 | Tier 2 | Tier 3 |
|-----------------|------------|-----------------------|-----------------------|------------|
| Singles | <\$90,000 | \$90,001 – \$105,000 | \$105,001 – \$140,000 | >\$140,001 |
| Families | <\$180,000 | \$180,001 – \$210,000 | \$210,001 – \$280,000 | >\$280,001 |

Note: Single parents and couples (including de facto couples) are subject to the family tiers. For families with children, the thresholds are increased by \$1,500 for each child after the first.

The rebate percentages that apply for the 2019/2020 financial year can be found at: guhealth.com.au/my-membership/what-you-need-to-know-about-private-health-insurance under the heading: 'Can I claim the Australian Government Rebate on Private Health Insurance?'

13. If I claimed too much or too little rebate, what can I expect to see on my statement?

Your statement from GU Health will only show the share of the rebate (if any) you claimed through your contributions, as well as your share of contributions paid. If you're on a company-funded plan, this will be the contribution paid by your employer for your membership.

Your actual entitlements, as well as any credit or liability in relation to the rebate, will be assessed by the ATO as part of your tax return.

14. How can I claim the Australian Government Rebate on Private Health Insurance?

If you haven't already claimed the rebate as an up-front reduction in your contribution, you may claim it as a tax offset when you lodge your 2019/2020 tax return, provided you're within the income testing thresholds and eligible for a rebate (**please refer to the income thresholds table above in section 12**).

If you've already claimed the rebate as a reduced contribution throughout the financial year, your Private Health Insurance Tax Statement will show your share of the rebate received and your share of the contribution paid during the financial year. As part of your tax assessment, the ATO will determine if the amount claimed was in line with your entitlements.

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15. Who can apply for the Australian Government Rebate on Private Health Insurance and to receive a tax statement?

If you're eligible for Medicare entitlements, are a member of a registered Australian private health fund and covered under a Complying Health Insurance Product [CHIP], and your household income doesn't exceed the income testing threshold set by the Government, you can apply for the rebate.

The rebate is income tested and available on hospital cover, extras cover and combined cover.

Both adults on the membership are entitled to their share of the rebate. You can also apply for the rebate if your employer is paying contributions on your behalf.

The figures on your Private Health Insurance Tax Statement are the contributions paid and processed by GU Health between 1 July 2019 and 30 June 2020 (excluding LHC). This may include any additional contributions paid in advance during that period.

If you're a non-resident covered under one of GU Health's Reciprocal Health Care Agreement (RHCA) cover options, you will receive a tax statement and are eligible to apply for the Australian Government Rebate on Private Health Insurance through GU Health. GST and the value of the Medical Benefits component of your cover – a non-complying health insurance product (non-CHIP) – are not included in the contribution calculations on your tax statement. This is because the Australian Government Rebate on Private Health Insurance doesn't apply to the non-CHIP component of your GU Health cover.

The following countries have a Reciprocal Health Care Agreement (RHCA) with Australia: Belgium, Finland, Italy, Malta, The Netherlands, New Zealand, Northern Ireland, Norway, Republic of Ireland, Slovenia, Sweden and the United Kingdom. **All other countries are considered non-RHCA countries.**

Members covered under GU Health's non-RHCA covers (including members who may be from RHCA countries but are covered under non-RHCA plans), will not receive tax statements and are not eligible to apply for the Australian Government Rebate through GU Health, as non-RHCA products are not Complying Health Insurance Products (non-CHIP).

16. What if my employer pays for my health insurance?

Even if your employer pays your contributions you may be entitled to the Australian Government Rebate, depending on your Medicare eligibility and income. It's important to note, however, that you may have already claimed the rebate as an up-front reduction in your contribution amount.

Your Private Health Insurance Tax Statement will indicate your share of the rebate claimed. The ATO will determine whether the amount claimed is too little or too much, depending on your age and income as part of your tax assessment.

17. Why doesn't my Private Health Insurance Tax Statement show an amount equal to my 12 months of membership contributions?

The figures on your Private Health Insurance Tax Statement are the contributions paid and processed by GU Health between 1 July 2019 and 30 June 2020 excluding any LHC loading. This may include any additional contributions paid in advance during that period.

If you're from a country that has a RHCA with Australia and covered under a RHCA product, GST and the value of the Medical Benefits component of your cover are not included in the contribution calculations on the tax statements. This is because this medical component is a non-complying health insurance product (non-CHIP) and the Australian Government Rebate on Private Health Insurance doesn't apply to the non-CHIP component of your GU Health cover.

18. Why do the member contributions deducted from my pay differ from the amount shown on my Private Health Insurance Tax Statement?

The figures shown on your Private Health Insurance Tax Statement will take into account only those contributions received and processed by GU Health between 1 July 2019 and 30 June 2020.

Any recent contributions deducted from your salary, and those which weren't received and processed prior to 30 June 2020, won't be shown. (Please refer to **Question 15** for more information on why there may be a difference.)

19. My payments are not up-to-date as I pay through a group scheme, how will this affect my Private Health Insurance Tax Statement?

The figures shown on your Private Health Insurance Tax Statement will take into account only those contributions received and processed by GU Health between 1 July 2019 and 30 June 2020.

20. If I'm not claiming the Australian Government Rebate on Private Health Insurance now, can I claim the rebate as a reduced contribution in the future?

Yes, provided you meet the rebate eligibility tests, all you need to do is fill in the Australian Government Rebate on Private Health Insurance application form and forward it to GU Health.

You can find the form here:

guhealth.com.au/forms-and-publications/all-other-forms.

Please note that the income test applies, and as part of your tax assessment the ATO will determine if the rebate claimed was too much or too little.

If you're covered under an employer-funded corporate health plan, your plan structure and rebate tier may be predetermined by your employer.

You can find the rebate form here:

guhealth.com.au/forms-and-publications/all-other-forms.

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21. How can I be exempt from paying the additional Medicare Levy Surcharge (MLS)?

To apply for MLS exemption, you need to be covered by an appropriate level of private hospital cover with a registered Australian health fund under a CHIP (Complying Health Insurance Product). You also need to ensure your plan covers you and all your dependants.

Please note that the MLS is applied on a pro-rata basis. If you and all your dependants were not covered by an appropriate hospital cover for 365 days between 1 July 2019 and 30 June 2020, you will only pay the additional levy for that period. The number of days covered by private hospital cover is shown on your Private Health Insurance Tax Statement.

Please keep in mind that for the 2019/2020 financial year, the MLS is income tested and applies to those earning above \$90,000 (singles) or \$180,000 (couple/family). There are three income threshold tiers, with the levy falling between 1 per cent and 1.5 per cent. ●

The family income threshold increases by \$1,500 for each dependent child after the first.

Medicare Levy Surcharge (MLS) thresholds effective from 1 April 2020 to 30 June 2021

| | Base Tier | Tier 1 | Tier 2 | Tier 3 |
|-----------------|-----------|--------|--------|--------|
| All ages | 0.0% | 1.0% | 1.25% | 1.5% |

Note: Single parents and couples (including de facto couples) are subject to the family tiers. For families with children, the thresholds are increased by \$1,500 for each child after the first.

We're here to help

For assistance or for more information contact our Member Relations Team by email: corporate@guhealth.com.au or call **1800 249 966** between 8.30am to 5pm (AEST), Monday to Friday.

